

Zoo New England Group Admissions 2024-2025



NEW ENGLAND

Franklin Park Zoo • Stone Zoo

Planning ahead

Zoo New England's Franklin Park Zoo and Stone Zoo offer discounted admission to groups of 10 or more with advance registration.

Trips must be booked at least two weeks before the desired visit date.

Eligibility

When can I buy group tickets?

The group rate applies to general admission entry for both Franklin Park Zoo and Stone Zoo. Seasonal events such as Boston Lights and ZooLights may also have group rates available.

What is the minimum number of people required for a group rate?

10 people (age 2+) minimum is required for daytime entry. Seasonal events such as Boston Lights and ZooLights require 20 people (age 2+) minimum for the group rate.

Daytime group rate ticket prices

Ticket type	Adult	Child
Franklin Park Zoo	\$19.95	\$12.95
Stone Zoo	\$17.95	\$11.95

Group rates for seasonal events such as Boston Lights at Franklin Park Zoo and ZooLights at Stone Zoo are available upon request.



How to reserve a group trip

- 1 Visit zoonewengland.org/groups
- 2 Click on "General Groups"
- 3 Complete the group reservation form
- 4 You will receive a confirmation within one week. Bring the form with you on the day of your visit.
- 5 Pay any fees by your trip date. Trips must be paid in full to gain entry to the Zoo.

How do I pay?

Payments can be made using cash, check, or credit card. Credit cards are strongly preferred. Checks should be made payable to Zoo New England. Keep in mind that your group attendance may change from time of reservation to the actual trip. The group leader is responsible for the paperwork based on the day-of attendance and for ensuring any fees owed are paid in full at the time the group enters the Zoo.

ZNE does NOT typically invoice or bill for group trip fees, for any exceptions you must contact us ahead of your visit.

Franklin Park Zoo construction notice

Please be aware after entry: the main greeting is undergoing construction in preparation for the new African Experience, which includes our greatly expanded African Savannah and new African Penguin Coast habitat. The current exhibit will undergo a transformation that will include dramatic expansion of the existing habitat. You may see additional fencing and signage in this area.

**For questions and booking information
please contact us at 617-379-5151**



At the Zoo

Accessibility Needs

Are wheelchairs available?

Yes, they are available for a \$5 rental fee at each Zoo entrance gate. You will need to provide a photo ID for the duration of use.

Is there a private space for someone who requires feeding assistance?

If someone requires a private space for nursing or to use a feeding tube, please let us know at the time of booking and we will do our best to accommodate you.

Is the Zoo sensory friendly?

Yes. Zoo New England is Sensory Inclusive Certified. Quiet Zones and Headphone Zones are designated throughout the Zoo.

We may have sensory bags available at the admissions booth. They are free to rent, but you will need to provide a photo ID for the admissions booth to hold during your rental period.

Restroom accommodations

We have family restrooms with adult changing stations available at Franklin Park Zoo in Nature's Neighborhood.

If someone arrives separately, can they pay separately?

If someone arrives without the rest of the group, they will have to pay the full admission rate. Group reservations must be paid in one transaction for the full group. It is the group leader's responsibility to collect any money from the group members ahead of time.

Where can we park at the Zoo?

Parking at both Zoos is free. At Franklin Park Zoo, entry for groups is restricted to our Zebra Entrance ONLY. It is the main entrance to the Zoo, located on Franklin Park Road, off of Blue Hill Ave. Cars may park at any of the front entry parking areas, and buses must park alongside the road next to the golf course. Buses may not park in the Zoo lots, as they do not have the capacity to hold larger vehicles.

At Stone Zoo, buses may drop off at the entrance and then park at the back of the parking lot.

Where will we enter the Zoo?

Zoo entry for trips at Franklin Park Zoo is restricted to the Zebra Entrance ONLY. The Zebra Entrance is located on Franklin Park Road, off of Blue Hill Ave., by the intersection of Columbia Road. Stone Zoo only has one entrance, and groups may enter through that gate. Groups must enter together, with no separate arrivals.

What about lunches?

There is no storage available for lunches on Zoo grounds. Food can be purchased at the Zoo individually or through our lunch voucher program. Lunch vouchers offer a discounted rate for meals at the Zoo.*

Where can we have lunch?

There are a number of picnic areas available throughout the Zoo. Please note, seating is on a first-come, first-served basis. Private tents are available for rent, **but must be reserved ahead of time.***

*Additional fees apply

Animal Meet and Greets

Join us for a 30-minute in-person encounter, where our educators will offer you an up-close view of two animal friends. You'll have the chance to learn all about these charismatic creatures, hear their fascinating stories, and have your questions answered.

Where: Franklin Park Zoo and Stone Zoo

Price: \$100

Who: All ages welcome!

Time: 3 PM

Please note: To keep our animals safe, encounters are limited to groups of five people and do not allow touching. Please contact the Education Department for larger groups at: education@zoonewengland.org
Tours are wheel chair accessible.



Rules & Policies

Please adhere to the following policies while on Zoo grounds:

ALL children under 18 must be directly supervised by adult chaperones.

Do not yell or throw things at the animals, bang on their exhibits, or otherwise harass them. These behaviors will not be tolerated and may result in your dismissal from the Zoo.

Animals may have access to off-exhibit areas during the day and may not always be visible.

Do not feed the animals. All of the Zoo's animals are on special diets. Outside food and other objects can be harmful for them.

Refrain from running, shouting, pushing, or using offensive language.

Observe all posted signs, stay on marked pathways, and respect all barriers.

Smoking (including e-cigarettes and vaporizers) and use of other tobacco products is prohibited on Zoo property. Smoking is only permitted outside of Zoo gates.

Please help keep the Zoo clean by placing litter in the proper trash/recycling receptacles.

Do not attempt to retrieve any items that fall into an exhibit. Zoo staff will retrieve it for you.

If you become separated from your group, please find a Zoo staff member or volunteer who will alert Zoo Security.

No items from animals (ex: feathers) may be taken from the Zoo.

First Aid and Lost Guests at the Zoo

First Aid is provided by the Zoo's Security team. *In case of emergency or if you require assistance, please ask a Zoo staff member or volunteer to notify security.* Zoo Security officers can also assist if you become separated from someone in your group.

Visit ZooNewEngland.org/map
and start planning your visit today!



Banned items

The following items are not permitted in the Zoo:

- Straws
- Glass bottles
- Bikes
- Scooters
- Skateboards
- Balloons
- Balls
- Frisbees
- Squirt guns
- Whistles
- Alcohol
- Loud speakers
- Pets*

*Pets are **NOT** allowed on Zoo grounds. Fully trained service animals trained to perform specific tasks are allowed.

Please don't leave pets in parked vehicles while visiting the Zoo.

